

Duke Energy's Helping Home Fund

A Helping Hand for Your Home.



How to get started:

1 Check the Guidelines

Participants must live in a house, mobile home or apartment that is at least five years old. Income must meet the following guidelines. (See chart)

2 Apply

Complete your application and submit all required documentation.

What to bring:

- Valid Photo ID
- Proof of household income
- Proof of ownership or rental of home
- Model and serial number for the refrigerator that you are requesting to be replaced.

3 Set Up a Home Assessment

Once your application has been reviewed, an agency contractor will contact you to schedule an assessment of your home. During the visit, the contractor will determine if your home qualifies for the program and, if so, the eligible appliance will be replaced with an energy efficient one.

Saving Energy Can Save You Money

Improving the energy efficiency of a home can significantly reduce energy bills. Not everyone, however, can afford to make these updates. That is why Charlotte Area Fund, Inc. offers the Energy Savings Assistance Program. It provides qualified customers with energy-saving improvements at no charge. This program replaces inefficient refrigerators in qualifying customers' homes.

To qualify:

- Customer must be a North Carolina Duke Energy customer with an active account, and
- Household income must be at or below 200% of the Federal Poverty Guidelines

Persons in Household/Family	Refrigerator Replacement Guidelines 200%
1	23,540
2	31,860
3	40,180
4	48,500
5	56,820
6	65,140
7	73,460
8	81,780

Refrigerator Replacement Services Include:

Replacement of a refrigerator if the appliance is inoperable and/or greater than 10 years old.

Inefficient refrigerator will be replaced with ENERGY STAR appliances.
All old appliances will be picked up and recycled.



For more information, please contact Charlotte Area Fund at 704-372-3010 x216